

HAMILTONS
NATIONAL & INTERNATIONAL REMOVALS

OVERSEAS MOVING GUIDE



At Hamiltons we understand the need to offer an efficient and cost-effective service whilst maintaining a personal touch. We can manage your move to almost anywhere in the world.

Whichever country is your chosen destination, moving internationally involves careful planning and implementation, and we have the experience and knowledge to advise you in all aspects of the move.

Through our years of experience in the removal industry, we have developed our service to make the moving process run smoothly and expertly.

We tailor make each and every move down to the finest of details. We understand that, in order to give you the best service possible, we need to have completely discussed and understood your requirements from the very beginning.



From your first contact with us our aim is to make the complete move a successful and pleasurable experience.

One of our experienced surveyors will first visit your home to assess your specific needs, paying particular attention to any out-of-the-ordinary requirements. You will then receive a comprehensive quotation including details of any additional services that have been discussed with you such as our packing and cleaning services, storage and insurance.

We appreciate that many of our clients have busy schedules therefore along with being able to arrange a physical home survey we can also offer a video survey using your smartphone or tablet. One of our qualified consultants will guide you through the moving procedures using your device's camera. The video survey can be arranged at a time to suit yourselves and can be outside of office hours.

We recommend using our export packing service. Our dedicated team will prepare everything in readiness for the move. Whether it's your most precious porcelain or a prized grand piano, they will ensure everything is meticulously wrapped and packed or crated in bespoke crates made by our own carpenters. Your goods and effects will then be labelled and inventoried with a copy being left with yourselves for you to refer to.

We can advise and assist with local customs procedures and help you with the necessary paperwork for relocating abroad. We can also make all the arrangements to move your pets and any unusual or extra-large items such as vehicles overseas.



There are four main overseas options that we offer

European

- Our European department operates a weekly service to most EU countries, including France, Germany, Italy, Switzerland, The Netherlands, Spain and Gibraltar. We also offer a regular service to all Scandinavian countries.

Deepsea

- Dedicated container moves whereby we pack a container of your furniture and effects which can usually be done at your residence. We then work with our agents overseas for the onward transportation to your new home.
- Groupage (part loads) where containers are shared; a more cost effective option if you do not need a complete container. Groupage is available to all main overseas destinations and, on arrival, your possessions are segregated and transported to their final destination by our appointed agents.
- Airfreight is an option when speed is important although usually only used for smaller consignments and more urgent items such as clothing, documents and essentials.

In the three cases above, the destination agents we use work closely with us to ensure swift customs clearance, delivery to your new home and the unpacking of your effects along with the removal of all debris. If required, with all the above options we can arrange temporary storage either in the UK or in your new chosen destination.



Foreign Exchange

When moving your money overseas with our Foreign Exchange Partner you can save the cost of your move.

Whether you're relocating overseas or simply buying a property abroad, Hamiltons understand that transferring your finances is often not a top priority. However, it is potentially one of the most important decisions you'll make. When it comes to your money you need to be sure that it is in safe hands. Let us introduce you to our Foreign Exchange Service in collaboration with our FX Partners with whom we have been working with for the past 10 years.

Benefits

- Typically save between 2%-3% on the exchange rate
- No transfer fee
- Personal currency experts
- Offices worldwide - UK, France, Spain, Portugal, South Africa, USA, India



STEP ONE

Register your details online



STEP TWO

Agree your exchange rate by phone or online



STEP THREE

Pay for your currency. Our Foreign Exchange Partner transfers the currency into your bank

Insurance

Unfortunately, loss or damage can occur as a result of unforeseen events beyond our control. Even so, many people move home without appropriate insurance cover, thereby risking everything they own.

For this reason we can advise on the availability of bespoke Removals and Storage insurance arrangements which we believe is an important part of the service that we are able to provide our customers moving overseas.

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